

Full Risk Register

Risk Register - Public Health

Current Risk Level Summary

Green	0	Amber	4	Red	2	Total	6
		1	-5	↓		1	-5

Current Risk Level Changes

0	1	0	0	0
0	0	1	2	0
0	0	0	0	1
0	0	0	1	0
0	0	0	0	0

Risk Ref	Risk Title and Event	Owner	Last Review da	Next Review
PH0005	Health Inequalities	Anjan Ghosh	24/02/2023	24/05/2023

These areas have high rates of premature mortality (deaths occurring under the age of 75 years) due to causes such as cardiovascular disease, respiratory disease and alcohol-related disease and cancer; causes that are strongly linked to unhealthy behaviours such as poor diet, physical inactivity, smoking and excessive alcohol. The risk is that whilst health is improving in general these communities health would not improve at the same rate as less deprived communities

inequitable access to health improvement Services

There is a risk that some groups within the population may be disproportionately affected by COVID 19 and national macro-economic conditions. Those in low paid or insecure work, or with existing health conditions or who were already socially isolated, may find it increasingly difficult to afford bills and food and also struggle to access the services they need e.g. weight management and physical activity services.

Cause	Consequence	Current Risk	Previous Current Risk	Control / Action	Control / Action	Target Date	Target Risk	
Analysis of health inequalities in Kent shows that health outcomes are much worse in the most deprived decile areas in Kent. Covid has affected different communities in different ways a consequence of which is widened health inequalities Wider determinants such as the impact of the cost of living and latent demand following lockdown are also a factor Reduced screening rate e.g. in maternity (smoking) and sexual health (STIs) which could contribute to poor health	The average life expectancy in the most deprived decile areas in Kent is 76 years for men and 80 years in women, compared to 83 years and 86 years respectively in the most affluent areas. These inequalities will lead to rising health and social care costs for the council and its partners amongst those groups least able to support themselves financially Reduced screening will make it harder to identify health risks and intervene. For example, non delivery of vision screening, STI screening, late HIV diagnosis and non delivery of NHS health	High 16 Serious (4) Likely (4)		• Strategic piece of work around population health management with accompanied set of actions that will be implemented by the ICS working with PH.	Anjan Ghosh	A -Accepted	29/12/2023	Medium
				• Specific work around health inequalities is being targeted at specific communities	Anjan Ghosh	Control		9
				• Ensure that commissioning takes account of health inequalities when developing service based responses.	Anjan Ghosh	Control		Significant (3)
				• 'One You Kent'	Rachel Kennard	Control		Possible (3)
				• Ensure that an analytical focus remains on the issue of health inequality, providing partners and commissioners with the detail needed to focus support on this issue	Victoria Tovey	Control		
• Strategic commissioning and services to develop a recovery plan that will minimise impact								

Adult Social Care and Health

Risk Register - Public Health

<p>outcomes. Increased demand on GP services and sexual health services may result in people having less access to contraception and emergency contraception.</p> <p>There is a risk that the lockdown period and subsequent pressures on the cost of living have exacerbated unhealthy behaviours and potentially increased future demand on primary care services</p>	<p>checks may prevent identification of CVD, STIs, increase risk of poor outcomes and may prevent intervention.</p> <p>Potentially increasing the health inequality gap exacerbating a problem that already exist. Likely to have a significant toll on both their physical and mental health. Digital alternative service offerings may not be accessible due to certain groups not having access to resources required e.g. laptops, scales, smart phones</p>			<ul style="list-style-type: none"> • Services are being stepped up where possible or a risk based approach is being taken to develop and shared targeted advice. More work is taking place in relation to campaigns and health promotion messages • Where access, skills or confidence is an issue, services are offering face to face support. <p>Subsidised equipment costs</p> <ul style="list-style-type: none"> • Alternative methods of service delivery e.g. telephone, video. Supporting the target audience to have access to online communication and engagement methods. Targeted promotion of services to lower quartiles where engagement has been significantly impacted • Relevant workstreams to review/input into EQIAs Monitoring of engagement and alternative methods used as needed to ensure representation 	<p>Victoria Tovey</p> <p>Victoria Tovey</p> <p>Victoria Tovey</p> <p>Victoria Tovey</p>	<p>Control</p> <p>Control</p> <p>Control</p> <p>Control</p>		
---	---	--	--	---	---	---	--	--

Review Comments

Adult Social Care and Health

Risk Register - Public Health

Risk Ref	Risk Title and Event	Owner	Last Review da	Next Review			
PH0102	Increased prevalence of Mental Health conditions and Impact of well being and mental health.	Jessica Mookherjee	24/02/2023	24/05/2023			
<p>It is anticipated that mental health conditions may develop/increase due to experiences during the Covid 19 pandemic, alongside the additional pressures brought on by increases in the cost of living</p> <p>Increased mental health conditions within health care staff could see a decrease in service capacity and have a long term effect on the individual following their experiences in fighting the Covid 19 pandemic.</p>							
Cause	Consequence	Current Risk	Previous Current Risk	Control / Action	Control / Action	Target Date	Target Risk
<p>Impact of well being and mental health conditions may develop/increase due to experiences during the Covid 19 pandemic, alongside the additional pressures brought on by increases in the cost of living</p> <p>Health Care Staff Impact of well being and mental health. It is anticipated that mental health conditions may develop/increase from experiences during the Covid19 pandemic.</p>	<p>Countywide could see and increase in mental health conditions within the general population increasing pressure on services with demand greater than supply, which could lead to poorer outcomes in recovery</p> <p>Increases in suicide rates</p>	High		<ul style="list-style-type: none"> Joint work with NHS to target suicide prevention Mental Health Cells created. Follow current national guidelines. Sign-posting to relevant services including Every Mind Matters. Closer working with partners to ensure services are embedded within the Integrated care strategy Regular communication of mental health information and open door policy for those who need additional support. Promote mental health & wellbeing awareness to general population and staff during the Covid-19 outbreak and offering whatever support they can to help. Mental health support for health care staff - to tackle Covid-19 associated PTSD. Co-design is needed to bridge the gap between mental and physical health. Ensure stakeholders from mental health and those delivering psychological therapies are engaged to ensure that the approach is delivered in the most effective way to bring about change. 	Control		Medium
		16			Control		12
		Serious (4)			Control		Significant (3)
		Likely (4)			Control		Likely (4)
					Control		
					Control		
Review Comments	reviewed and updated to reflect current position 24/02/2023						

Adult Social Care and Health

Risk Register - Public Health

Risk Ref	Risk Title and Event	Owner	Last Review da	Next Review			
PH0001	CBRNE incidents, communicable diseases and incidents with a public health implication	Anjan Ghosh	15/02/2023	15/04/2023			
Failure to deliver suitable planning measures, respond to and manage these events when they occur.							
Cause	Consequence	Current Risk	Previous Current Risk	Control / Action	Control / Action	Target Date	Target Risk
<p>The Council, along with other Category 1 Responders in the County, has a legal duty to establish and deliver containment actions and contingency plans to reduce the likelihood, and impact, of high impact incidents and emergencies.</p> <p>The Director of Public Health has a legal duty to gain assurance from the National Health Service and Public Health England that plans are in place to mitigate risks to the health of the public including outbreaks of communicable diseases e.g. Pandemic Influenza.</p> <p>Ensuring that the Council works effectively with partners to respond to, and recover from, emergencies and service interruption is becoming increasingly important in light of recent national and international security threats and severe weather incidents.</p>	<p>Potential increased harm or loss of life if response is not effective.</p> <p>Increased financial cost in terms of damage control and insurance costs.</p> <p>Adverse effect on local businesses and the Kent economy.</p> <p>Possible public unrest and significant reputational damage.</p> <p>Legal actions and intervention for failure to fulfil KCC's obligations under the Civil Contingencies Act or other associated legislation.</p>	Medium	20	<ul style="list-style-type: none"> KCC and local Kent Resilience Forum partners have tested preparedness for chemical, biological, radiological, nuclear and explosives (CBRNE) incidents and communicable disease outbreaks in line with national requirements. The Director of Public Health has additionally sought and gained assurance from the local Public Health England office and the NHS on preparedness and maintaining business continuity Local Health Planning Group PHE work locally to ensure NHS are ready and have plans in place for example for Winter Flu, and Avian Flu The Director of Public Health works through local resilience fora to ensure effective and tested plans are in place for the wider health sector to protect the local population from risks to public health. Kent Resilience Forum has a Health sub-group to ensure co-ordinated health services and Public Health England planning and response is in place 	Control		Medium
		15	↓				12
		Major (5)	-5				Serious (4)
		Possible (3)					Possible (3)

Adult Social Care and Health

Risk Register - Public Health

			<ul style="list-style-type: none">• DPH now has oversight of the delivery of immunisation and vaccination programmes in Kent through the Health Protection Committee <p>DHP has regular teleconferences with the local Public Health England office on the communication of infection control issues</p> <p>DPH or consultant attends newly formed Kent and Medway infection control committee</p>	Anjan Ghosh	Control		
--	--	--	--	-------------	---------	--	--

Review Comments

15/02/2023

Adult Social Care and Health

Risk Register - Public Health

Risk Ref	Risk Title and Event	Owner	Last Review da	Next Review			
PH0091	Increased Demand on Services	Victoria Tovey	09/01/2023	09/04/2023			
<p>There is a risk that services may not have the capacity to deal with the additional demand and associated cost pressures or may have to reduce quality to meet the need.</p> <p>there is a risk that residents will wait longer for a service and their needs will escalate or their motivation may decrease.</p> <p>Opportunities for early identification maybe missed.</p>							
Cause	Consequence	Current Risk	Previous Current Risk	Control / Action	Control / Action	Target Date	Target Risk
<p>Increasing demand for Public Health Services due to whole system pressures, increasing need and the continued pressure on cost of living. There is a risk that services do not have capacity to see people being referred into the service in a timely way. Some of the increasing demand seen is as a result of the impact of Covid-19, and as a result of pent up demand Some of the increased demand is due to changes in demography</p>	<p>We may be overspent or be unable to deliver against mandated requirements. Which will lead to: Increasing waiting list, quality of services may reduce as case loads increase, service may not be able to meet targets due to capacity of providing a good, quality interventions. Staff wellbeing reduce due to additional case loads/work. Impact on other health/social care social services Increasing demand and changes in demography may also exacerbate health inequalities.</p>	<p>Medium 12 Significant (3) Likely (4)</p>		<ul style="list-style-type: none"> Working with Analytics and KPHO monitoring demographic data trends to support forward service planning. 	Victoria Tovey	Control	Low
				<ul style="list-style-type: none"> Utilise funding to support service transformation and efficiencies and effectiveness 	Victoria Tovey	Control	5 Minor (1) Very Likely (5)
				<ul style="list-style-type: none"> Ensuring PH Grant is only funding applicable services. 	Victoria Tovey	Control	
				<ul style="list-style-type: none"> Capacity modelling to make sure services have the flexibility to meet need and activity can be adjusted accordingly. 	Victoria Tovey	Control	
				<ul style="list-style-type: none"> Support service innovation to drive efficiency and effectiveness eg introduce more digital solutions to assist with increasing demand. 	Victoria Tovey	Control	
				<ul style="list-style-type: none"> Open book accounting with providers to monitor costs where appropriate. 	Victoria Tovey	Control	
				<ul style="list-style-type: none"> Performance monitoring meetings provide opportunities to discuss service provision and for both parties to raise any concerns regarding demand, levels of service, quality or risks. proactive action to be taken as needed for example amending referral criteria or action plans 	Victoria Tovey	Control	
				<ul style="list-style-type: none"> Transformation and Review of service models to ensure running as effectively and efficiently as possible. 	Victoria Tovey	Control	
Review Comments	Reviewed within Head of Commissioning and senior commissioners to update the controls to reflect current position. 09/01/2023						

Adult Social Care and Health

Risk Register - Public Health

Risk Ref	Risk Title and Event	Owner	Last Review da	Next Review				
PH0090	Difficulties in recruiting and retaining Public Health nursing staff.	Wendy Jeffreys	24/02/2023	24/05/2023				
Service Failure								
<p>Kent is currently experiencing issues across all commissioned services in recruiting good quality staff which is making it difficult in meeting the needs of the population that require Public Health Services.</p> <p>Training opportunities are not necessarily available to nurses. The role of the health visiting service is needing to respond to more complex needs alongside government policy change.</p> <p>Kent's proximity to neighboring local authorities in maintaining salaries at a competitive level especially with those within the London Area.</p>								
Cause	Consequence	Current Risk	Previous Current Risk	Control / Action	Control / Action	Target Date	Target Risk	
Kent is currently experiencing issues across all commissioned services in recruiting and keeping good quality staff which is making it difficult in meeting the needs of the population that require Public Health Services.	<p>Service delivery is impacted. Clinical and Safeguarding risk to children within the Health Visiting and School Public Health Service. Some visits may have to be postponed or reprioritised.</p> <p>Low levels of staffing in health visiting teams are impacting within specific districts.</p>	<p>Medium</p> <p>10</p> <p>Moderate (2)</p> <p>Very Likely (5)</p>		<ul style="list-style-type: none"> KCHFT are looking at creating a new Band 3 level to aid progression A safe staffing, safe working protocol has been agreed to effectively manage the workload of the Health Visiting teams in a safe and consistent manner. Contract management meetings investigate any poor KPI reporting and meeting the set targets. This is usually reported as recruitment issues Escalation through usual routes to DPH. Band 5 Community Public Health Nurse role has been introduced to provide additional support to cover universal workloads. Bank and agency staff are being recruited to support teams where possible to cover vacant posts. Recruitment and retention action plan is in place and monitored through the Quality Action Team and governance meetings. 	<p>Wendy Jeffreys</p> <p>Wendy Jeffreys</p> <p>Wendy Jeffreys</p> <p>Wendy Jeffreys</p> <p>Wendy Jeffreys</p> <p>Wendy Jeffreys</p>	<p>A</p> <p>-Accepted Control</p> <p>Control</p> <p>Control</p> <p>Control</p> <p>Control</p>	<p>29/12/2023</p>	<p>Medium</p> <p>8</p> <p>Moderate (2)</p> <p>Likely (4)</p>
Review Comments	reviewed and updated by WJ. 24/02/2023							

Adult Social Care and Health

Risk Register - Public Health

Risk Ref	Risk Title and Event	Owner	Last Review da	Next Review			
PH0083	Public Health Ring Fenced Grant	Anjan Ghosh	24/02/2023	24/05/2023			
Ensuring/assuring the Public Health ring fenced grant is spent on public health functions and outcomes, in accordance within National Guidance							
Cause	Consequence	Current Risk	Previous Current Risk	Control / Action	Control / Action	Target Date	Target Risk
Public Health Ring fenced Grant is spent in accordance within National Guidance	If it does not comply with national guidance could result in the DPH not being able to sign the Annual Public Health Grant declaration which could result in an external audit taking place leading to similar consequences to that of Northamptonshire County Council (i.e. Public Health England seeking a return of Public Health Grant)	Medium		<ul style="list-style-type: none"> Agreed funding for Staff apportionment across Public Health, social care Adult, Social Care Children, business support and analytics functions to support public health outcomes functions and outcomes 	Anjan Ghosh	Control	Low
		8		<ul style="list-style-type: none"> Agreement of money flow between Public Health ring-fenced grant and the Strategic Commissioning Division 	Anjan Ghosh	Control	2
		Serious (4)		<ul style="list-style-type: none"> DPH and Section 151 Officer are required to certify the statutory outturn has been spent in accordance with the Department of Health & Social care conditions of the ring fenced grant 	Anjan Ghosh	Control	Minor (1)
		Unlikely (2)		<ul style="list-style-type: none"> Continued budget monitoring through collaborative planning 	Avtar Singh	Control	Unlikely (2)
				<ul style="list-style-type: none"> Commissioners to conduct regular contract monitoring meetings with providers 	Victoria Tovey	Control	
				<ul style="list-style-type: none"> Providers to complete timely monthly performance submissions to ensure delivery of outcomes 	Victoria Tovey	Control	
			<ul style="list-style-type: none"> Regular review of public health contracts, performance, quality and finance are delivering public health outcomes 	Victoria Tovey	Control		
Review Comments	continuing to review controls. 24/02/2023						